Quality Policy

Saint-Gobain Weber has policies and values that are shared with the worldwide Saint-Gobain group which support our strategic direction:

- Principles of conduct and action - Professional commitment, respect for others, integrity, loyalty, solidarity, respect for the law, and employee rights. Attitudes – Cultivate customer intimacy, act as an entrepreneur, innovate, be agile, and build an open and engaging culture.
- The continual quest for excellence in our activities and in our understanding of customers' requirements.
- The provision of products and services that our customers find:
  - Easy (efficient, effective and dependable),
  - Appropriate to their needs and the environment they operate in,
  - Are of a quality that enhances their professionalism and credibility,
  - Help them to prosper and minimize risk.

Saint-Gobain Weber is committed to continually improving its products, services, processes, management systems and satisfying applicable requirements including BS EN ISO 9001:2015.

- **All members of staff** have a responsibility to understand the requirements of their customers (both internal and external) and focus on satisfying these requirements.
- **All members of staff** have a responsibility to identify and implement improvements to the parts of the process they are involved with.
- Strategy, policies and objectives are set by Senior Management and communicated to all staff, and reviewed periodically.
- Progress towards the objectives is reviewed on a monthly basis.

Signature	Date	Signature	Date
Padraig Barry	18/04/2018		18/4/2018

Padraig Barry
Managing Director

Steve Scott
Site Manager